

## Installing the LabWorks 6.4 Client

1. Make sure you have Administrator level access to the workstation. If you do not have administrator rights to the workstation please contact your IT personnel.
2. Click on the link below:  
<\\wp3nrfp01.eads.ncads.net\wgshared\chemlab\fieldsheets\LabworksThickClient>
3. If needed install the *dotNetFx40\_Full\_setup.exe* from the LabworksThickClient directory folder. ( if you are unsure if this is needed please consult your IT personnel) Run Windows update and install any .NET 4.0 updates.
4. Install the Oracle Client:
  - a. In the LabworksThickClient\Oracle\client directory double click on *setup.exe*.
  - b. Select the Administrator installation and follow the prompts.
  - c. Once the Oracle client is installed copy *tnsnames.ora* and *sqlnet.ora* from the LabworksThickClient directory to the following folder location on the workstation: C:\app\<user>\product\11.2.0\client\_1\network\admin
  - d.
5. Labworks Client64 install:
  - a. Double-Click on the *ClientSetup64.msi* file located in the LabworksThickClient directory and follow the prompts. It is a slow process. 15 min +.
  - b. Copy all files located in the ClientPatchFiles folder to the following directory on the workstation:  
C:\Program Files (x86)\PerkinElmer\LABWORKS64 for **Windows 7**.  
C:\Program Files\PerkinElmer\LABWORKS64 for **Windows XP**
6. The client should now be installed. Right click on the icon on the Desktop screen and run as administrator (only needed the first time Labworks is opened) to connect.
7. User passwords are now case sensitive. Most passwords are all uppercase.